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Dated: November 24, 2004 Signature: *[Signature]*

(Roger A. Heppermann - 37,641)

Docket No.: 06005/36803
(PATENT)

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Patent Application of:
David L. Deitz, et al.

Application No.: 09/609,091

Conf. No.: 1769

Filed: June 30, 2000

Art Unit: 2127

For: CAMPAIGN MANAGEMENT FOR BATCH
PROCESSES

Examiner: Syed J. Ali

AMENDMENT "B" AFTER FINAL

MS After Final
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Dear Sir:

In response to the Final Office Action dated September 24, 2004, please amend the above-identified U.S. patent application as follows:

Amendments to the Claims begin on page 2 of this paper.

Remarks/Arguments begin on page 12 of this paper.